

# Terms and Conditions



Thank you for signing up for the **Pittsburgh Penguins Foundation Auction**. Proceeds from the auction benefit the Penguins Foundation's mission to be the champion of all youth, on and off the ice, through the power of hockey. Please read in detail the Terms and Conditions of the Penguins Foundation Auction powered by Givesmart.

## **Do you agree to allow Pittsburgh Penguins Foundation the use your personal data?**

I consent to allowing Pittsburgh Penguins Foundation to capture and use my personal data. I understand and have read the Terms of Service and Privacy Policy and understand that I may revoke this consent at any time.

## **Responsibility for Purchases**

By bidding on an item in the Penguins Foundation Auction, you are agreeing to purchase the item if you should win. The Penguins Foundation is unable to cancel/rescind any bids.

## **Credit Card on Account**

By placing your credit card on file through Givesmart, you agree to your credit card being charged following the game/event for the balance on your account if you do not provide another method of payment to the Auction Manager. See below for further details.

## **Winning Bidders**

In order to receive your winning item, you must contact the Penguins Foundation Auction Manager after the auction closes via email at [auction@pittsburghpenguinsfoundation.org](mailto:auction@pittsburghpenguinsfoundation.org) within 5 business days.

Once your credit card is successfully processed, you may choose to either pick-up your item at the Penguins Foundation Office or request that your item be shipped. If you opt to pick up the item at the Penguins Foundation Office, the item must be picked up within 10 business days after the auction close date on which the item is won. If you opt for delivery, please see the Shipping section below.

## **Shipping**

The winner must provide a valid shipping address to the Penguins Foundation within 5 business days. Shipping will then take 5-10 business days after receiving confirmation of the address. The Penguins Foundation can provide a FedEx tracking number upon request.

## **Tax Deductibility**

You may receive a tax letter and receipt upon request.

## **Questions?**

Any questions or concerns should be directed to [auction@pittsburghpenguinsfoundation.org](mailto:auction@pittsburghpenguinsfoundation.org)